

## Project Specification 6

<b>Project Title</b>	Mental Health Service Provision Questionnaire
<b>Project Purpose</b>	The purpose of this project is to gain an understanding of the issues faced by patients accessing and using mental service services
<b>Project Background</b>	<p>Good mental health is fundamental to well-being. Mental health problems are found in people of all ages, regions, countries and societies. One in four British adults experience at least one diagnosable mental health problem in any one year, and one in six experiences this at any given time.</p> <p>Research shows that there is an association between poverty and mental and physical health inequalities in some groups and communities. It is important to ensure that treatment for mental health issues is accessible to all who need them, is based on the best available evidence, and is aimed at regaining hope and recovery of good physical health. Promoting mental health awareness and ensuring equality of access to services has never been so important.</p> <p>This project aims to identify if people suffering from mental health issues are able to access and use services effectively.</p>
<b>Statement of Problem/ Opportunity</b>	<p>Mental health issues and treatment has become increasing important. In order to determine the quality of care given to people using mental health services in Greenwich it is essential to gain an understanding of the issues faced by patients/ carers accessing and using mental service services in the borough.</p> <p>The questionnaire will give the LINK an overview of the patient's/ carer's experience of accessing and using mental health services in Greenwich.</p>
<b>Project Objectives</b>	<ol style="list-style-type: none"> <li>1. To collect information on issues surrounding the accessibility and use of mental health services</li> <li>2. To work with Oxleas Foundation Trust to address issues relating to service provision</li> <li>3. To report on the outcomes of the questionnaire</li> </ol>
<b>Project Outputs/ Deliverables</b>	<ol style="list-style-type: none"> <li>1. Anonymous Questionnaire</li> <li>2. A report on the issues surrounding mental health provision</li> </ol>
<b>Project Scope</b>	The project will focus on all aspects of mental health service provisions in the London Borough of Greenwich. Everything else is excluded.
<b>Project Process</b>	<ol style="list-style-type: none"> <li>1. Discuss project at Statutory Sector Liaison Group (SSLG) meeting</li> </ol>

	<ol style="list-style-type: none"> <li>2. Contact key Oxleas staff for project support and agree best method of distribution</li> <li>3. Develop and print questionnaires</li> <li>4. Circulate questionnaires to wards</li> <li>5. Circulate questionnaires to district nurses and GPs</li> <li>6. Circulate questionnaires to voluntary groups providing services to patients using mental health services and carers of mental health patients</li> <li>7. Analyse feedback</li> <li>8. Prepare report for submission to Oxleas and the South London Healthcare NHS Trust</li> </ol>
<b>Project Schedule</b>	<p>Questionnaire Development by – <b>18<sup>th</sup> September 2009</b></p> <p>Questionnaire Distribution by –</p> <p>Questionnaire Analysis by –</p> <p>Report completion by –</p>
<b>Project Costs</b>	<p>Printing 2000 questionnaires - £500</p> <p>Printing 2000 addressed envelopes - £150</p>
<b>Project Benefits</b>	<ol style="list-style-type: none"> <li>1. The questionnaire will enable the Greenwich LINK to identify and progress any issues faced by patients/ carers accessing and using mental health services</li> <li>2. Feedback from the questionnaire will enable the LINK to identify further areas of work for inclusion in the workplan.</li> <li>3. The project will help promote the work of the LINK in the local community</li> <li>4. The project will enable the LINK to develop a strong working relationship with Oxleas and the South London Healthcare NHS Trust</li> </ol>
<b>Stakeholders</b>	<ul style="list-style-type: none"> <li>• Patients using Oxleas mental health services</li> <li>• Carers of patients using Oxleas mental health services</li> <li>• Staff at Oxleas</li> <li>• South London Healthcare NHS Trust</li> <li>• Voluntary groups providing services to patients using mental health services and carers of mental health patients</li> <li>• Healthier Communities and Older People’s Scrutiny Panel</li> </ul>
<b>Project Reporting</b>	The LINK Development Manger will report on progress to the Executive Committee on a monthly basis.
<b>Project Authorisation</b>	The project will be authorised by the LINK Executive Committee
<b>Attachments</b>	Sample questionnaire