

Project Specification 3

Project Title	Somali Community Health facilitation
Project Purpose	The purpose of this project is to address some of the issues raised by Somali groups as part of the Annual Health Check Workshop for the PCT.
Project Background	<p>The main way in which the Healthcare Commission regulates health services in England is through the Annual Health Check. The Healthcare Commission uses the annual health check to measure the performance and standards of all NHS Trusts and provides an annual rating. The most important role LINKs will have when working with the Healthcare Commission is to contribute to the Annual Health Check.</p> <p>As part of the Annual Health Check for 2008/ 2009 the Greenwich LINK undertook three workshops to collect evidence on the performance of the three Trusts in the borough; Greenwich PCT, Queen Elizabeth's Hospital Trust and Oxleas Mental Health Foundation Trust. The evidence gathered for each of the Trusts was used to write a "Commentary" which was submitted to the Trusts for inclusion in their declaration. Following the submission of the Commentary to Greenwich PCT, the Trust enlisted the help of the Greenwich LINK to address some of the issues highlighted in the report by the Somali Community.</p>
Statement of Problem/ Opportunity	<p>Through the Annual Health Check Commentary for the PCT the Greenwich LINK was able to highlight a number of issues faced by members of the Somali community in accessing and using primary care services. The Greenwich PCT expressed a desire to address some of these concerns.</p> <p>This project will allow the Greenwich LINK to facilitate a discussion between members of the Somali community and representatives from the PCT with the aim of addressing some of the issues raised by Somali groups as part of the Annual Health Check.</p>
Project Objectives	<ol style="list-style-type: none"> 1. To address issues faced by members of the Somali community in accessing and using services provided by the PCT 2. To work with NHS Greenwich to find solutions to better accommodate the needs of the Somali community 3. To report on outcomes and recommendations
Project Outputs/ Deliverables	<ol style="list-style-type: none"> 1. Two facilitative meetings 2. A report summarising outcomes and recommendations
Project Scope	The facilitative meetings will focus on all aspects of the Annual Health Check Commentary submitted to the Greenwich PCT in April 2009. Everything else is excluded.

Project Process	<ol style="list-style-type: none"> 1. Arrange two meetings with Somali groups that attended the Annual Health Check workshop 2. Secure representatives from NHS Greenwich for both meetings 3. Identify key issues from the Health Check Commentary for discussion at the meetings 4. Prepare resource materials 5. Prepare report on outcomes and recommendations for submission to NHS Greenwich 6. Translate and distribute report to Somali Community
Project Schedule	Provisional dates Meeting 1 – 7 th July 2009 Meeting 2 – 27 th July 2009
Project Costs	Meeting 1 Venue Hire - £35.55 Catering - £14.40 Sub-Total £49.95 Meeting 2 Venue hire - £35.55 Catering - £12.00 Sub-Total £47.55 TOTAL £97.50
Project Benefits	<ol style="list-style-type: none"> 1. The two meetings will show local groups and providers that the Greenwich LINK will follow up on issues to promote better services for local people 2. Feedback from the meetings will enable the LINK to identify further areas of work for inclusion in the workplan. 3. The project will help promote the work of the LINK within the Somali community. 4. The project will enable the LINK to develop a strong working relationship with a number of stakeholders including; members of the Somali community and NHS Greenwich
Stakeholders	<ul style="list-style-type: none"> • Somali Community • NHS Greenwich • Voluntary and community groups providing services for the Somali Community • Healthier Communities and Older People’s Scrutiny Panel
Project Reporting	The LINK Development Manger will report on progress to the Executive Committee on a monthly basis.
Project Authorisation	The project will be authorised by the LINK Executive Committee
Attachments	Annual Health Check Commentary April 2009 submitted to the PCT